Appalachian State University
Business Affairs
Physical Plant
Building Improvements
& Maintenance

Vice Chancellor for Business Affairs
Gregory M. Lovins, CPA

Physical Plant
Director
Michael O'Connor, PE

Asst. Director of Facilities
Operations & Maintenance
Engineer
Patrick Brittain, PE

Facility Maintenance Supervisor
Floyd Hicks

Carpentry Supervisor
Wayne Hicks

SERVICES PROVIDED:
Construct walls for renovations.
Repair floors and tiles.
Install and/or replace doors and windows.
Replace ceiling tiles.

Interim Lock Supervisor
Paul Catlin

SERVICES PROVIDED:
Maintain database of keys matched to room numbers.
Key and re-key rooms.
Reprogram and track codes for safes.
Install new locks and hardware.

Paint Supervisor
Gary Norman

SERVICES PROVIDED:
Paint or stain indoor and outdoor spaces.
Remove graffiti.
At customers' request, coordinate colors with in-house designer.

Electrical Supervisor
Duane Reese

SERVICES PROVIDED:
Wire indoor and outdoor lighting.
Add, replace, and/or repair electrical outlets.
Wire smart podiums and smart boards.
Elevator maintenance.
Test and maintain emergency generators.

Zone Maintenance
(QUICK RESPONSE TEAM)
Supervisor Bobby Hicks

Services Provided:
Located on campus for "quick service" – all trades.
Plumbing – bathrooms, sinks.
Furniture assembly, repairs, and shelving.
Repair of electrical outlets and switches.

Telecommunications
Supervisor
Chris Carson

SERVICES PROVIDED:
Add / move telephone lines.
Repair telephone lines inside buildings; schedule AT&T for exterior.
Add cable and data drops.
Test and maintain fire alarm systems.
Reset campus clocks.

Masonry Supervisor
Jonathon Harrison

SERVICES PROVIDED:
Rock wall repair.
Sidewalk repair.
Assist with renovations.
Block and brick repair.

Paint Supervisor
Gary Norman

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Paint or stain indoor and outdoor spaces.
Remove graffiti.

Electrical Supervisor
Duane Reese

SERVICES PROVIDED:
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